

Tackling Performance Challenges and Building Talent

A practical, brain-based course for leaders who want to address performance concerns with confidence - and grow the talent they already have.



Keep your best people. Grow the people you have.

In today's competitive job market, retaining talent is just as important as finding it. This course equips leaders with tools to address performance issues with clarity and fairness while unlocking the potential of solid and peak performers.

WHY THIS COURSE MATTERS

Retention is leader work.

- Performance issues left alone drain time, trust, morale, and team momentum.
- Solid performers and peak performers need intentional investment - not neglect.
- Clear expectations and compassionate accountability help people feel known, understood, and valued.
- A stronger talent pipeline reduces the pressure to hire from the outside.

WHAT LEADERS WILL LEARN

- Assess team members through the Performance Spectrum: poor, solid, and peak performers.
- Use 4-part feedback and Curiosity First Conversations to address concerns early.
- Set clear expectations, goals, priorities, and accountability follow-through.
- Build Growth & Development Plans and use talent planning to strengthen retention and succession.

You'll leave with practical tools you can use immediately.

Conversation frameworks, planning tools, and repeatable approaches for feedback, performance conversations, and talent development.

Performance Spectrum

4-Part Feedback

Curiosity First

PIP + GDP Tools

Talent Planning

BEST FOR: People leaders, supervisors, managers, emerging leaders, and mission-driven teams that want stronger performance, engagement, and retention.



**Experience
Human**
curating connection,
kindness & curiosity

Course Details

Format: Live interactive virtual course
Length: 15 hours total
Delivery: Virtual via Zoom

Ready to register?

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Scholarships available.